

SAMS DOMESTIC: GETTING STARTED

- **Launch** the Google Chrome web browser
- **Type** in the URL (<http://winauth.com/download>)

SETTING UP THE AUTHENTICATOR

- Multifactor Authentication (MFA) is an extra layer of security designed to help authenticate a user's identity before entering the **SAMS Domestic Portal**

1. Click on the link for the latest stable version of WinAuth to download it.

WinAuth 3.5.1 (2016-06-07)
MD5: 9393C999D1412C0D28CCCEA0F9CB95C3. WinAuth

Users of Windows 7, 8, or 10 may first need to download Microsoft .NET Framework 4.5 before proceeding with downloading WinAuth.

2. Click on the WinAuth-3.5.1.zip folder that appears on the downloads bar.

WinAuth-3.5.1.zip

3. In the folder that opens, double click on the WinAuth.exe file.

Name	Type	Size	Path
WinAuth.exe	Application	159 KB	No

4. Click the Add button in the main WinAuth window.

WinAuth
Click the "Add" button to create or import your authenticator

5. Select Authenticator from the dropdown menu.

Add Authenticator
Name: SAMS Domestic MFA

1. Enter the Secret Code for your authenticator. Spaces don't matter. If you have a QR code, you can paste the URL of the image instead.
Decode

2. Choose if this is a time-based or a counter-based authenticator. If you don't know, it's likely time-based, so just leave the default choice.
Time-based Counter-based

3. Click the Verify button to check the first code.
Verify Authenticator

4. Verify the following code matches your service.

6. In the Name field, type "SAMS Domestic MFA".

Do NOT close the WinAuth window at this time.

ENABLING MULTI-FACTOR AUTHENTICATION

- **Open** a new Google Chrome window
- **Type** in the URL (<https://mygrants.service-now.com/>)

7. Log in to the SAMS Domestic Portal.

Enable multi-factor authentication

8. On the Enable multi-factor authentication page, copy the unique secret code.

2JPS LWMG L12P MHAF

9. Paste the secret code copied from the SAMS Domestic Enable multi-factor authentication page into the secret code field.

Add Authenticator
Name: SAMS Domestic MFA

1. Enter the Secret Code for your authenticator. Spaces don't matter. If you have a QR code, you can paste the URL of the image instead.
2JPS LWMG L12P MHAF Decode

2. Choose if this is a time-based or a counter-based authenticator. If you don't know, it's likely time-based, so just leave the default choice.
Time-based Counter-based

3. Click the Verify button to check the first code.
Verify Authenticator

4. Verify the following code matches your service.
122505

10. Ensure that Time-based is selected.

11. Click Verify Authenticator. A one-time, six-digit authentication code will generate.

122505

Enable multi-factor authentication

2. Open the app and scan the QR code below to pair your mobile device

3. Enter the code generated by the Authenticator app below
122505

12. Within 30 seconds, return to the SAMS Domestic Enable multi-factor authentication page. Type the authentication code, without spaces, into the authentication code field and click Pair device and Login.

Each authentication code is valid only for 30 seconds. A new code will be generated automatically. The green timer bar shows the remaining time.

ENABLING MULTI-FACTOR AUTHENTICATION

- Return to the WinAuth window

13. Click OK.

14. To setup a password for the WinAuth account (strongly recommended), check the **Protect with my own password.**

15. Enter and re-enter the desired password.

16. To encrypt the WinAuth account (recommended), check the **Encrypt to only be useable on this computer box.**

17. Click OK.

- WinAuth should now be set up to generate authentication codes for SAMS Domestic log in



- Move the WinAuth program file to an easily accessible location

18. Click and hold down on the WinAuth program file.

19. Drag the WinAuth program file to a desired location (e.g. the taskbar or a specific folder).

USING WINAUTH FOR MFA LOG IN

- MFA is required every time a user logs into the SAMS Domestic Portal
- Launch Google Chrome
- Type in the URL (<https://mygrants.service-now.com/>)

1. Log in to the SAMS Domestic Portal.

SAMS Domestic will now display a 2-Factor Authentication page.

- Open WinAuth
- If a WinAuth password was created during *Completing Authentication Setup*, enter it now

2. Click the refresh icon to generate a new authentication code.

3. Memorize or copy the authentication code.

The authentication code will be visible for 10 seconds but is valid for use for 30 seconds.

- Return to the SAMS Domestic 2-Factor Authentication page

4. Type or paste in the authentication code in the authentication code field.

5. Click Login.

GETTING HELP

- Contact the ILMS Support Desk at 1-888-313-ILMS (4567) or via **Self Service Portal** at <https://afsitsm.service-now.com/ilms/home>
- Access additional training resources on the **SAMS Domestic Portal Support** page at <http://mygrants.service-now.com>